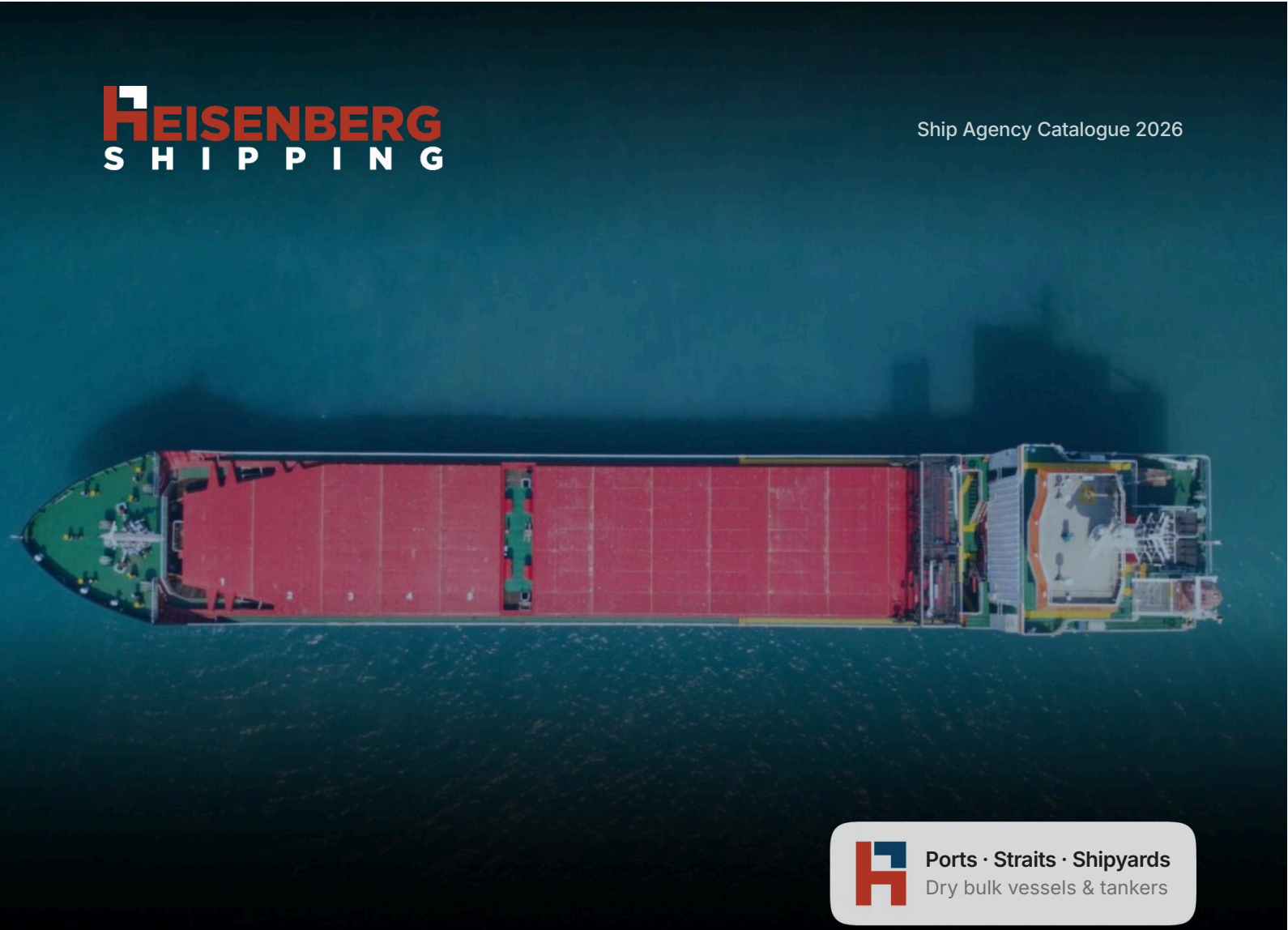
HEISENBERG SHIPPING

Ship Agency Catalogue 2026



Ports · Straits · Shipyards
Dry bulk vessels & tankers

Ship agency in Turkey

Optimized ship agency service.

Full port agency, protecting agency, husbandry and crew change, Turkish Straits transit agency and shipyard agency for dry bulk vessels and tankers — at Turkey's major ports, through the Bosphorus and the Dardanelles, and at the Tuzla and Yalova shipyards.

Ten offices
Own offices and staff on four coasts

Bosphorus & Dardanelles
Transit agency in both directions

heisenbergshipping.com
agency@heisenbergshipping.com

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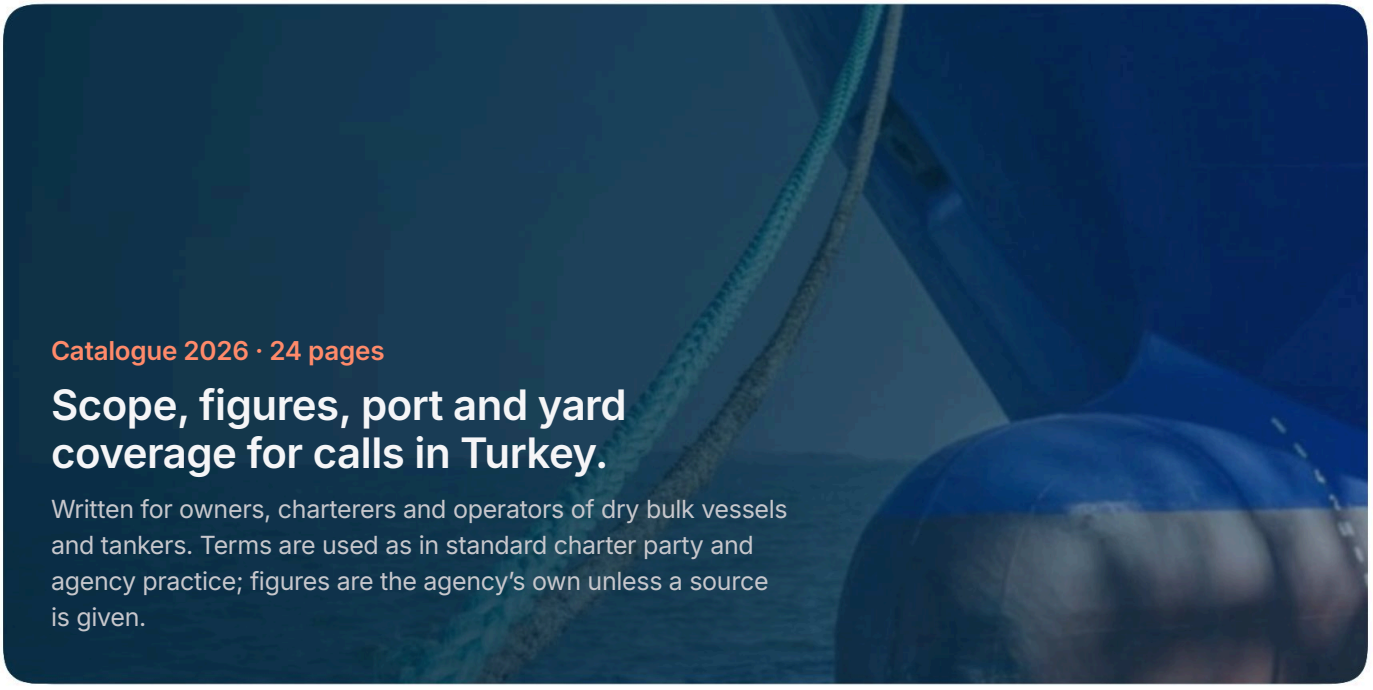
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Catalogue 2026 · 24 pages

Scope, figures, port and yard coverage for calls in Turkey.

Written for owners, charterers and operators of dry bulk vessels and tankers. Terms are used as in standard charter party and agency practice; figures are the agency's own unless a source is given.

Edition 2026 · Ref. HS-CAT 2026/01 · Figures: 2023 unless stated · Legal notice p. 23 · Contact p. 24

About us

A ship agency in Turkey, focused on dry bulk vessels and tankers.

Port agency, marine services and disbursement account management for dry bulk vessels and tankers at Turkey's major ports, straits and shipyards.



Ten offices on four coasts, services at 28 dry bulk ports, transit agency at both straits and shipyard agency at Tuzla and Yalova: the agency can follow a vessel through her whole time in Turkish waters.

What we do

Port agency, protecting agency, husbandry, crew change, Turkish Straits transit, shipyard agency and ships supply, from one desk.

How we work

To FONASBA quality standards, under a Code of Business Conduct and a Sustainability Program, with no hidden costs.

Where we work

Steel, fertiliser, cement and multi-purpose terminals on the Mediterranean, Aegean, Marmara and Black Sea; both straits; the Tuzla and Yalova shipyards.

Who we serve

More: heisenbergshipping.com/ship-agency-in-turkey

Shipowners

Port time kept short and port costs estimated accurately in the PDA, with the owner represented towards terminal and authorities.

Charterers

The call followed on site; statement of facts checked and laytime calculated under the charter party.

Operators

One desk for the port call, the strait passage, the supplies and the disbursement account.

At a glance · 2023 data[1]

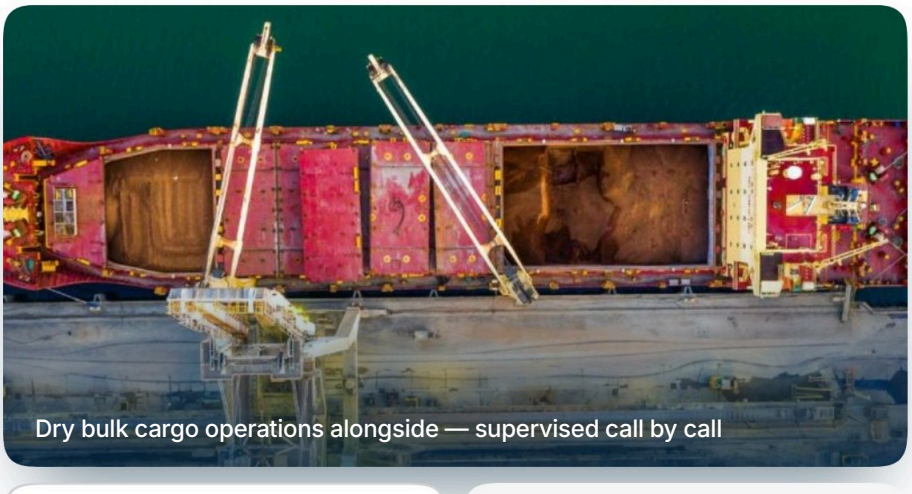
One year of ship agency at Turkish ports and straits

Port calls, strait transits and yard periods handled in 2023 by the company's own offices and staff.

292

vessels served under port agency

Full agency calls at Turkish ports: PDA, clearance, supervision of cargo operations, documents and FDA.



Dry bulk cargo operations alongside — supervised call by call

164

vessels with protecting agent service

Calls supervised for an owner or a charterer alongside the nominated port agent, at 28 dry bulk ports.

134

vessels with strait transit agency

Bosphorus and Dardanelles passages, northbound and southbound, with anchorage services, spare parts and crew assistance.

87

vessels received husbandry service

Cash to master, spare parts clearance, crew assistance, mail and attendance of surveyors and representatives.

86

laytime calculations closed with Laytime Calculator Pro

Statements of facts and time sheets turned into laytime statements for demurrage or despatch.



174

vessels assisted with strait transit agency in 2025

Bosphorus and Dardanelles transits for dry bulk vessels, tankers and supporting ships up to 300 m LOA. Turkish Straits traffic that year: 40,172 Bosphorus and 44,468 Dardanelles transits.



24

drydocking and shipyard agency jobs

Repair and drydock periods attended at the Tuzla and Yalova yards, with progress reports to the owner.

1 Figures are vessels and jobs handled in 2023 unless a different year is stated. The services behind each figure are described on pages 8 to 19.



Why Heisenberg Shipping

Save time, lower cost and minimise your risk.

Every hour a vessel spends idle at port is costly. The agency is organised to keep that time short.

01

Sustainable operations

Ship agency and ships supply operations are run under the rules of the company's Sustainability Program.

02

Ethically strong

The Code of Business Conduct sets fair trade terms and full transparency towards principals, suppliers and authorities.

03

Own, experienced staff

Principals are served by the company's own offices and personnel at Turkish ports.

04

Easy communication

Enquiries are answered around the clock, 7/24, with standardised services at a competitive rate and regular status reports during the call.

05

No hidden costs

Port costs are estimated accurately in the proforma disbursement account, followed against it during the call and closed in the final account.

06

In-house products

Laytime Calculator Pro calculates laytime, demurrage and despatch.

"Professional and sustainable port efficiency is our absolute target, to promote the competitiveness and cost-friendly trade of dry bulk vessels at Turkish ports."

Heisenberg Shipping's Istanbul operations team

Our services

One agency desk for the port call, the strait passage and the yard period.

Ship agency, ships supply and digital solutions: one desk, combinable on a single call.

Full Port Agency

The owner's agent for a loading or discharging call, from the first PDA to the closed FDA: pre-arrival operations, inward clearance, operations supervision, cargo documentation and post-departure documents.

Pre-arrival
PDA and funding request, berth prospects, draft and other restrictions, pre-arrival notices to harbour master, customs, immigration and port health.

Arrival and berthing
Inward clearance and free pratique; pilot, tug and mooring booking; NOR tendered and recorded.

Cargo operations
Terminal and stevedore liaison, daily reports with ETC/ETS, SOF and time sheet, draft survey and surveyor coordination, letters of protest.

Departure
Cargo documents as authorised by the master, outward clearance, sailing report, FDA with vouchers.

When: Loading or discharging at a Turkish port, agent appointed by the principal · p. 8

Turkish Straits Transit Agency

Bosphorus and Dardanelles transits in both directions for vessels up to 300 m LOA, with anchorage services, spares delivery and crew assistance.

When: Passing the Bosphorus or the Dardanelles without a Turkish port call · pp. 11–13

Protecting Agency

The local eyes and ears of an owner (OPA) or a charterer (CPA): the call is supervised, accounts are reviewed and laytime is followed.

When: Port agent nominated by the other party to the charter party · p. 9

Shipyard Agency

Drydocking, repairs, class surveys, urgent spare parts and certificate renewals coordinated at the Tuzla and Yalova shipyards.

When: Drydock, repair or class survey due · pp. 14–15

Husbandry Services

Cash to master, spare parts and consumables, survey operations, mail delivery, attendees, salvage and tugboat arrangements.

When: Crew, cash, spares or surveyors to be attended, without cargo operations · p. 10

Ship Crew Agency

Crew changes at Turkish ports: visa and sign-on / sign-off formalities, airport meeting and transfers to and from the vessel.

When: Crew signing on or off at a Turkish port or on passage · p. 10

Vessels handled

Coaster · Handysize · Supramax · Panamax · Kamsarmax · Babycape · Capesize · Tankers

The largest vessel class depends on the terminal and is confirmed for each call.

More: heisenbergshipping.com/our-services

Scope of services

Which service includes what.

Which agency service covers which part of a call. The scope of each appointment is confirmed in writing.

Service element	Full port agency p. 8	Protecting agency p. 9	Husbandry & crew p. 10	Strait transit p. 11–13	Shipyard agency p. 14–15
PORT CALL AND AUTHORITIES					
Port information, berth prospects and restrictions	●	●	○	●	●
Inward and outward clearance, free pratique	●	R	○	–	●
Pilot, tug and mooring booking	●	R	–	●	●
Berthing line-up and terminal liaison	●	●	–	–	●
Waste reception arrangements (MARPOL)	●	–	○	–	●
CARGO AND LAYTIME					
NOR, statement of facts and time sheet	●	●	–	–	–
Cargo documents: B/L, manifest, mate's receipt	●	R	–	–	–
Stevedore, surveyor and draft survey coordination	●	●	○	–	–
Laytime statement and claims support	○	●	–	–	–
Letters of protest and dispute handling	●	●	–	–	○
ACCOUNTS					
PDA, funding and FDA with vouchers	●	R	●	●	●
Review of the nominated agent's D/A	–	●	–	–	–
Easy-D/A accounting, DA-Desk® integration	●	●	●	●	●
VESSEL AND CREW					
Cash to master	○	○	●	●	●
Crew change, visas and transfers	○	○	●	●	●
Medical attendance and crew welfare	○	○	●	○	●
Spare parts: customs clearance and delivery	○	○	●	●	●
Provisions, stores, fresh water and bunkers	○	○	●	●	○
Class, flag, P&I and owners' surveyor attendance	○	○	●	○	●
STRAITS AND YARD					
TSVTS reporting, SP-1 and transit clearance	○	–	–	●	○
Anchorage services at the strait approaches	–	–	○	●	–
Yard selection, quotations and repair follow-up	–	–	–	○	●
Milestone and daily reports to the principal	●	●	●	●	●

● Standard scope ○ On request or as instructed **R** Reviewed or monitored for the principal – Not applicable

Ships supply · page 16

Ship chandler. Provisions, cabin and bonded stores, fresh water.

Marine chemicals. Hold and tank cleaning products, paints, oils.

Marine products. Fire safety, mooring ropes, welding and cleaning equipment.

Digital solutions · pages 17–19

Laytime Calculator Pro. Free online laytime and demurrage calculator.

Easy-D/A. Automated D/A from PDA to FDA, with DA-Desk® integration.

Supplier Zone. Stock, quotations and confirmations for regular suppliers.

The port call

Full port agency: every call handled, from PDA to FDA.

Every call at Turkey's major ports, from the first PDA to the closed FDA.

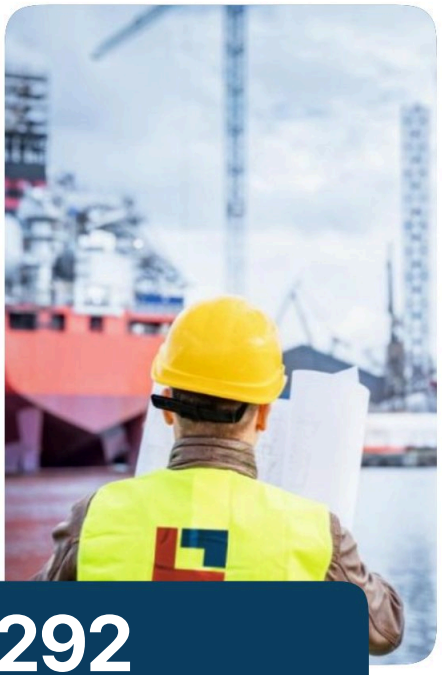
1. **Pre-arrival operations & PDA**
   Port and berth information, pre-arrival requirements for the master and an accurate proforma disbursement account are sent before arrival.

2. **Inward clearance**
   Arrival formalities with the harbour master, customs, immigration and port health are completed on arrival, with pilot, tugs and mooring booked, so that the vessel can berth and start work without delay.

3. **Operations supervision**
   Berthing and cargo operations are followed on site.

4. **Cargo documentation**
   The statement of facts, time sheet and cargo documents are prepared, checked and issued in line with the charter party.

5. **Post-departure documents & FDA**
   Outward clearance, departure paperwork, the final disbursement account with supporting documents, and account closure.



292

vessels served under port agency in 2023

Full agency calls at Turkey's major dry bulk ports, from PDA to FDA.

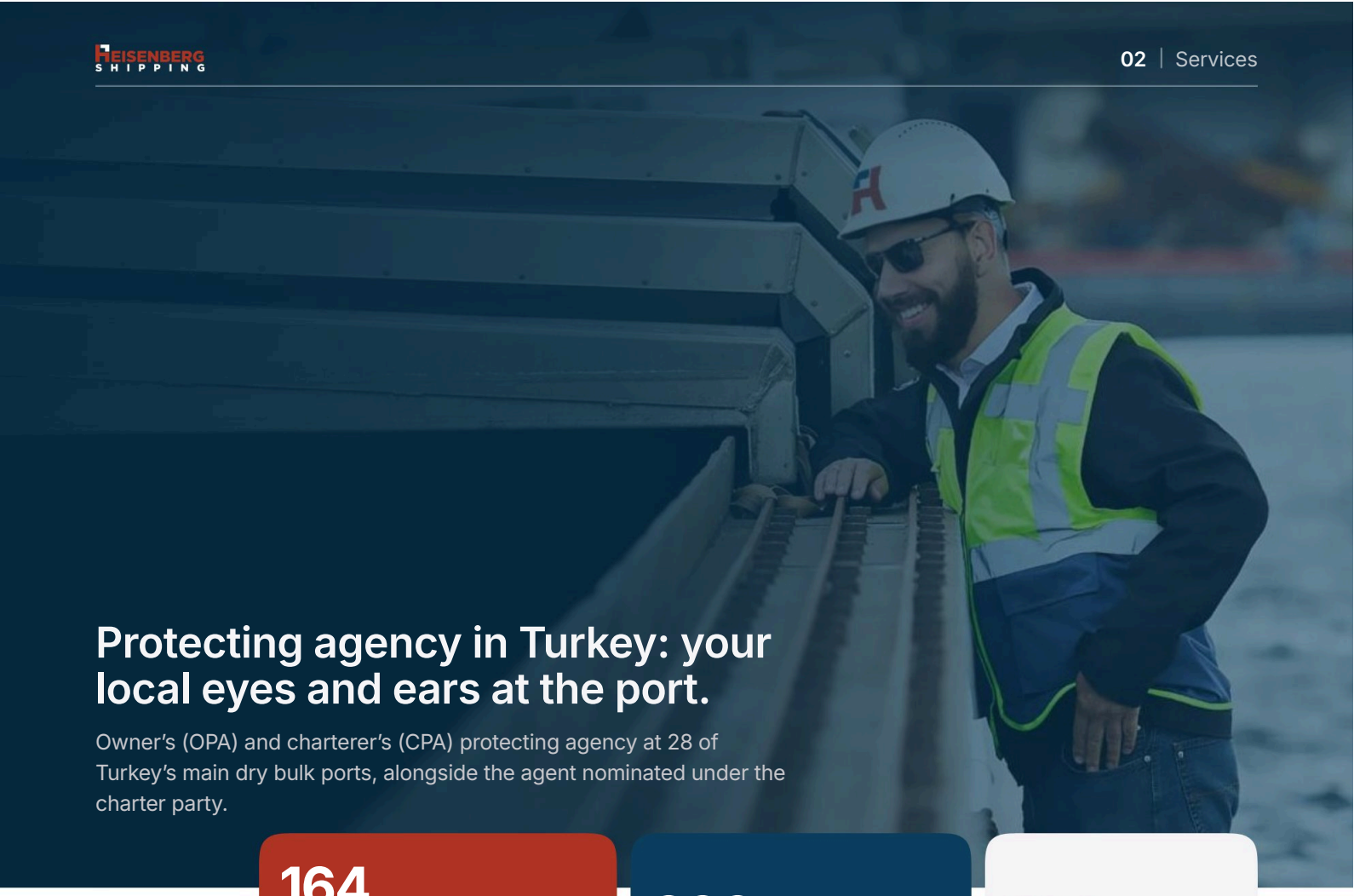
Reporting during the call

Arrival and NOR, berthing, commencement, daily progress with ETC and ETS, completion and sailing are reported as they happen. Stoppages and their causes are recorded at the time, so the statement of facts is agreed without argument at the end.

Disbursement control

The PDA is itemised by tariff head before arrival, and deviations are flagged during the call. The FDA is issued with supporting vouchers and closed in Easy-D/A, with DA-Desk® integration where the principal uses it.





Protecting agency in Turkey: your local eyes and ears at the port.

Owner's (OPA) and charterer's (CPA) protecting agency at 28 of Turkey's main dry bulk ports, alongside the agent nominated under the charter party.

164
protecting agency calls in 2023
Owners and charterers represented.

300+
bulk carriers served in 2021[1]
Under protective agency.

7/24
local teams ready
Own personnel on site.

Cargo side

- Shippers or receivers
- Stevedores
- Port authorities
- Transport companies

Protecting agent
for one principal

Shipowning side

- Registered owner
- Disponent owner
- Operator
- Head charterer
- Charterer

What the protecting agent does

Review of costs and D/As
Costs, disbursement accounts and forms issued by the nominated port agent are checked line by line for the principal.

Negotiation
Costs and berthing schedules are negotiated with the terminal and the agent, with the aim of reducing expenses and waiting time.

Payments as intermediary
Payments from owners to the nominated agent and to other parties can be routed through the protecting agent.

SOF, time sheet and laytime
Statements of facts and time sheets are prepared with Laytime Calculator Pro; laytime statements support demurrage or despatch claims.

Supervision and reporting
Vessel operations are followed on site, with real-time, transparent reporting to the principal throughout the call.

Conflict handling
If interests collide, the local office gets involved at once to limit cost, time and damage for the principal.

More: heisenbergshipping.com/protective-agency-in-turkey

1 As reported for 2021 on heisenbergshipping.com.

Husbandry & crew change

Husbandry services in Turkey: what the vessel and crew need beyond the cargo.

Delivered 7/24 by the company's own personnel, at berth, at anchorage or on passage.

Standard services	Cash to master · Crew change · Crew assistance · Spare parts & consumables · Survey operations · Coordination with local authorities
Extraordinary situations	Conflict handling after damage · Crane breakdown during cargo operations · Risk of losing the berth turn

Cash to master (CTM)
Delivered once funds are received, against a signed or stamped delivery bill.

Crew assistance
Crew transport, medical assistance, accommodation arrangements and passenger transfers.

Spare parts & consumables
Spares and consumables cleared through customs and delivered to the vessel at berth or at anchorage.

Mail delivery
Bills of lading, certificates, courier items and personal mail brought on board.

Attendees
Transport, port entry papers and permits for representatives, class surveyors, P&I and port captains.

Salvage, tugs and pilotage
Arranged when a vessel needs to be refloated or assisted, to stop damage from growing.

87 vessels in 2023

190+ vessels in 2021[1]

700+ crew attended

28 ports with CTM

Crew change at Turkish ports, step by step

1 · Documents
Visa formalities and paperwork advised to the principal according to the crew's nationality.

2 · Airport
Incoming crew met at the airport and helped through local procedures and luggage claims.

3 · On board
Crew taken to the vessel and delivered on board; the master signs a delivery statement.

4 · Handover
The team stands by during the handover, which normally takes 6–12 hours, especially for engineers.

5 · Sign-off
Off-signers cleared through immigration, taken to the airport and seen through to boarding.



More: /husbandry-services · /ship-crew-agency

1 As reported for 2021 on heisenbergshipping.com.

Turkish Straits

Two straits and one sea: about 164 nautical miles between the Aegean and the Black Sea.

The Dardanelles, the Sea of Marmara and the Bosphorus form a single waterway between the Black Sea and the Mediterranean.



1 Bosphorus · north
41°13′56.7″N
29°08′07.0″E

2 Bosphorus · south
40°57′33.3″N
28°57′35.1″E

3 Dardanelles · north
40°25′39.7″N
26°45′33.5″E

4 Dardanelles · south
40°01′19.1″N
26°10′17.0″E

TSVTS: authority and coverage

The Turkish Straits Vessel Traffic Services are run by the Head of Vessel Traffic and Pilotage Services under the General Directorate of Coastal Safety. It covers the Istanbul Strait, the Sea of Marmara and the Çanakkale Strait, watching traffic 24/7 by radar, CCTV and AIS.

TSVTS services to vessels

An information service, navigational assistance and traffic organisation under the Turkish Straits Maritime Traffic Scheme, in line with the Montreux Convention and IMO rules. Pilotage for transits and for port entry and exit was added in 2010.

≈164 nm
length of the Turkish Straits
Aegean to Black Sea, under TSVTS.

300 m
LOA handled at both straits
Dry bulk, tankers and supporting ships.

134
vessels assisted in 2023
Transit agency, north- and southbound.

174
vessels assisted in 2025
Up from 134 vessels in 2023.

1 Map is schematic and not for navigation.



Transit agency: Bosphorus and Dardanelles, both directions.

Transits up to 300 m LOA, arranged by the Istanbul office to keep waiting at the strait entrances to a minimum.

Services during a transit

Transit information
Up-to-date information for owners, charterers and operators planning a northbound or southbound passage.

Transit coordination
The passage is coordinated with the local authorities and TSVTS, including the SP-1 sailing plan.

Comprehensive agency
Full agency in transit, including anchorage area services at the approaches to both straits.

Spare parts & cash to master
Spares cleared and delivered, and cash brought on board, at anchorage or on passage.

Bunkering agency
Bunker deliveries coordinated around the transit, in line with the fuel rules on page 13.

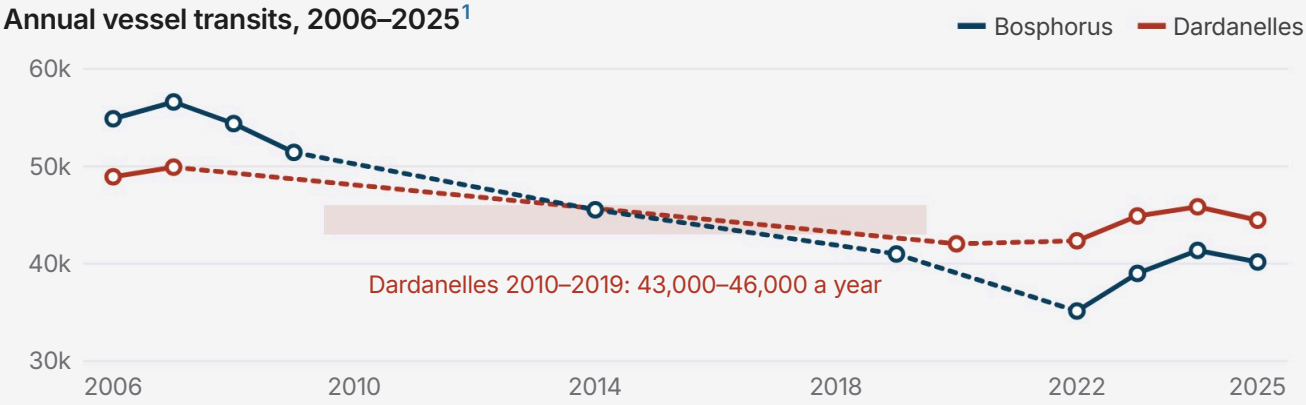
Supply & crew assistance
Provisions, stores and crew changes arranged so that the vessel does not need a separate port call.

Husbandry at the Dardanelles
When waiting times at the Bosphorus are long, husbandry is mainly arranged at the Dardanelles.

Shipyard package
A yard period at Yalova or Tuzla, on the Sea of Marmara, combined with the transit.

Towage operations
Transit agency for tugs and tows through both straits.

Annual vessel transits, 2006–2025[1]



Bosphorus traffic peaked at 56,606 transits in 2007, fell to 35,146 in 2022 and stood at 40,172 in 2025. The Dardanelles recorded 49,913 transits in 2007 and 44,468 in 2025; the first half of 2026 brought 19,277 and 20,941 transits respectively. Together the two straits see between 80,000 and 100,000 transits a year, and the Bosphorus remains the only sea route between the Eastern Mediterranean and the Black Sea. In 2025 Heisenberg Shipping assisted 174 vessels with strait transit agency, up from 134 in 2023.

More: heisenbergshipping.com/turkish-straits-transit-agency

1 Points are published annual figures; dashed lines join years with no published figure in between. 2019 and 2023 Bosphorus values are approximate.

Transit rules

Turkish Straits transit rules and TSVTS

Turkish rules within the Montreux Convention and IMO framework. The agent tracks every new notice.

Turkish Straits Vessel Traffic Services (TSVTS)

Coastal Safety · 24/7

TSVTS is run by the Head of Vessel Traffic and Pilotage Services under the General Directorate of Coastal Safety. It covers the Istanbul Strait, the Sea of Marmara and the Çanakkale Strait — about 164 nautical miles — and watches traffic around the clock by radar, CCTV and AIS.

Information service
Information for vessels in the straits and their approaches throughout the passage.

Navigational assistance
Support to the bridge team when a vessel needs it during the passage.

Traffic organisation
Passages planned and sequenced under the Turkish Straits Maritime Traffic Scheme.

Regulatory timeline

1 Jan 2020 Low sulphur fuel
VLSFO (up to 0.5% sulphur) on arrival and in transit; LSMGO (0.1%) within one hour of anchoring, at anchorage and at berth; back to VLSFO on leaving.

6 Apr 2021 Scrubber discharge ban
Discharge of scrubber wash water banned in Turkish waters, ports and straits.

Dec 2022 P&I confirmation letters
Notice of 16 November 2022: laden crude oil tankers present a P&I Club letter confirming cover, from 2 December 2022; wording agreed with the International Group on 13 December.

25 Oct 2023 SP-1 and Annex I cargo
The SP-1 sailing plan is submitted for every transit; the B/L or manifest is required for Annex I cargo carried between Turkish ports.

1 May 2025 Mediterranean SOx ECA
Fuel of 0.10% sulphur, or an approved equivalent, throughout the Mediterranean up to the Dardanelles entrance.

14 May 2026 Ship Agencies Regulation
Official Gazette No. 33253 replaced the 2012 regulation: agencies are licensed by class and region, and non-stop strait transits are handled by Class A agencies only.

1 Jul 2026 Transit dues
The gold franc value used for dues on non-stop transits was set at USD 6.70, up from 5.83, valid to 30 June 2027.

The 2025 directive

in force 13 Oct 2025

Ministerial Decree No. 306827 of 1 October 2025 revised the implementation directive.

Night transit, Çanakkale. Container ships of 300 m and over may pass the Çanakkale Strait at night.

ETA notice. Passenger and container ships of 300 m+ report ETA changes of over 30 minutes at least 6 hours ahead.

Tow length. The permitted tow length for Turkish-flag tugs rose from 90 m to 120 m.

Gas carriers. LPG ships of 150–200 m, in ballast or with ammonia, may pass Çanakkale at night with pilot and tug escort.

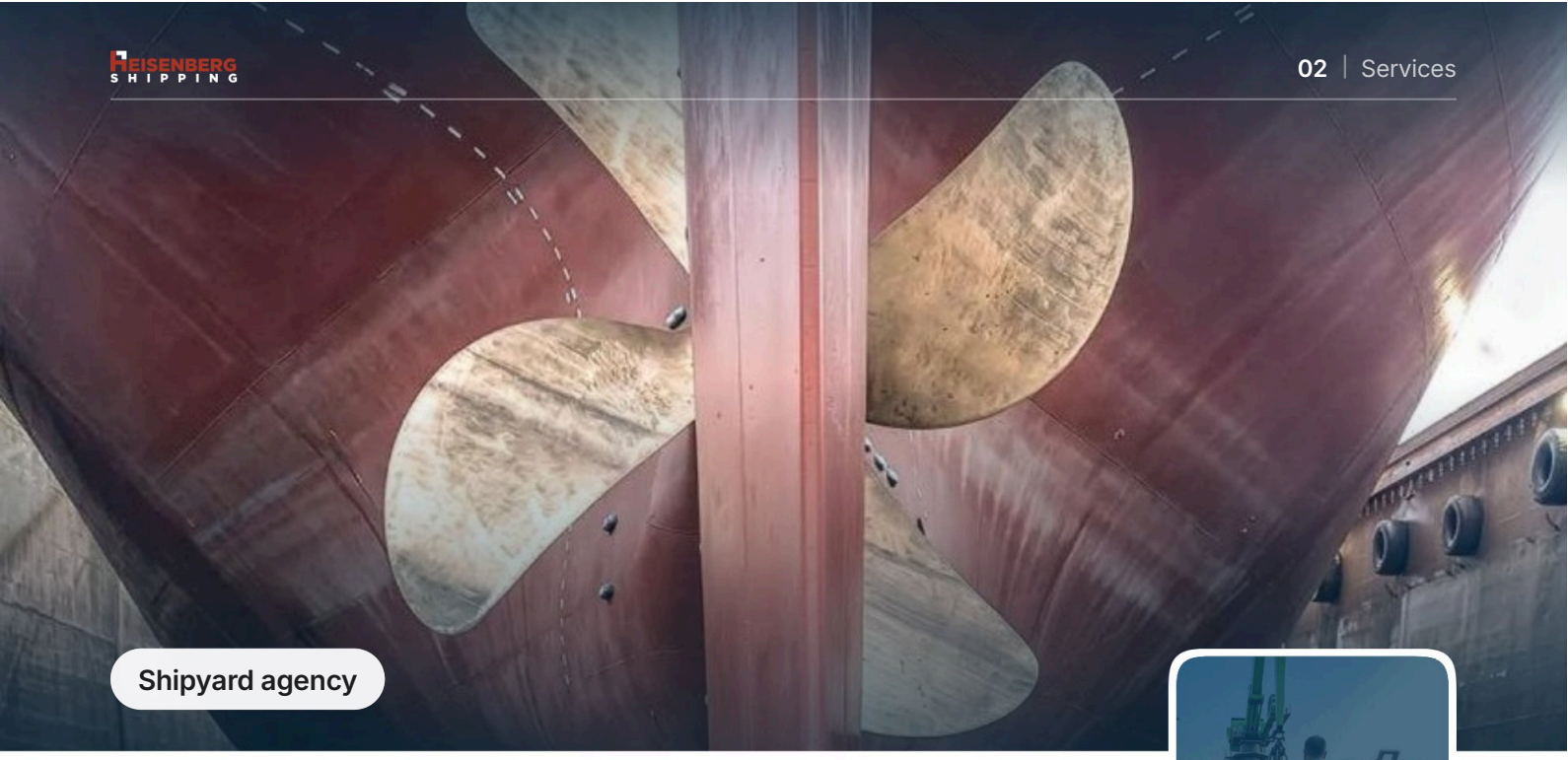
Checklists. Transit checklists are issued in Turkish and English and completed before the passage.

In the transit file

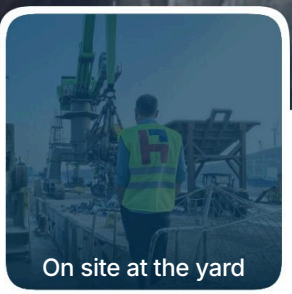
Checked by the agent before the passage

- SP-1 sailing plan
- P&I Club confirmation letter (crude oil)
- B/L or manifest for Annex I cargo between Turkish ports
- Compliant fuel on board (VLSFO / LSMGO)
- ETA changes reported in time (300 m+)
- Completed transit checklist

Summary for orientation only, checked against published notices in November 2026. Current legislation, the TSVTS User's Guide and authority notices apply to every transit.



Shipyard agency



On site at the yard

Drydock and repair at Tuzla and Yalova, coordinated.

The yard period at Tuzla and Yalova, planned, reported and kept under cost control.

Repair and survey scope

Repair and overhaul
Engine and propulsion repair and overhaul, mechanical overhauls and retrofitting.

Drydocking and surveys
Drydock periods with class surveys, marine surveys and coordination of class-approved service providers.

Hull and steel
Hull cleaning, blasting and painting, and steelwork, in drydock or at berth.

Spares and customs
Materials procurement, urgent spare parts and customs clearance.

Electrical and navigation
Electrical and electronic repairs and upgrades; maintenance of navigation and communication equipment.

Certificates and consultancy
Certificate renewal with flag and class, technical consultancy and project supervision.

How a yard period is coordinated

1 **Yard selection**
Shipyard brokerage: the yard is chosen and booked for the scope, the vessel and the dates.

2 **Drydock & class**
Drydocking arranged with the class surveys due, using class-approved service providers.

3 **Works follow-up**
A Chief Engineer and a Ship Master on the team follow the works and report progress.

4 **Spares & certificates**
Urgent spares cleared through customs; certificates renewed with flag and class.

5 **Accounts**
Transparent yard accounts to FONASBA standards, closed when the vessel sails.

A yard period can be combined with a strait transit through the shipyard package at Yalova or Tuzla. Shipyard regions and yard offices: page 15.

24 shipyard jobs in 2023
At Tuzla and Yalova.

≤15% non-trading time target
Repairs, lay-ups, incidents.

2 shipyard region offices
Tuzla and Yalova.

More: heisenbergshipping.com/shipyard-agency-in-turkey



Shipyard regions

Tuzla and Yalova: the shipyard regions on the Sea of Marmara.

Two shipyard clusters on the eastern Sea of Marmara, each served by its own yard office.

Tuzla shipyard region

15 yards covered

Location	Tuzla, Istanbul, on the Sea of Marmara
Authority	Tuzla Regional Port Authority
UN/LOCODE	TRTUZ · 40°50′47″N 29°16′40″E
Yard office	tuzla.trtuz@heisenbergship.com

TK Tuzla · Sedef · Gemak · Desan · Art · Torlak · Gisan · Tersan · Hidrodinamik · Ceksan · Dentas · Kuzey Star · RMK · Turkter · Sanmar

Yalova shipyard region

15 yards covered

Location	Altınova, Yalova; ~40 min from Tuzla
Authority	Yalova Regional Port Authority
UN/LOCODE	TRYLA · 40°43′53″N 29°25′40″E
Yard office	yalova.tryla@heisenbergship.com

Beşiktaş · Sefine · Gemak (Altınova) · Seltas · Özata · Hat-San · Doğruyol · Hicri Ercili · Yalova Shipyard · Tersan · Düzgit · Sanmar · Gisan Altınova · Cemre · Hersek

Services through the yard offices

Drydock arrangement
The dock slot and the dates are booked with the yard for the agreed scope of work.

Crew change
Sign-on and sign-off are arranged while the vessel is at the yard.

Technical consultation
Advice on the scope, the choice of yard and the service providers.

Shipyard representation
The owner is represented before the yard and the regional port authority for the whole stay.

Urgent spare parts
Spares are received, cleared and delivered to the vessel at the yard.

Cash to master
Cash is delivered on board against the owner's remittance.

Supervisory support
Works are followed on site and progress is reported to the owner.

Customs clearance
Formalities for parts and materials arriving from abroad.

Husbandry
Provisions, stores, fresh water and the vessel's daily needs during the yard period.

Docks and technical capability are confirmed with the yard for each docking. More: /tuzla-shipyard-agency · /yalova-shipyard-agency

Ships supply

Ships supply in Turkey: what the vessel needs, brought on board.

Provisions, stores and technical supplies, followed by the same desk as the call.

Ship chandler

Food, stores and water for the crew and the vessel's daily running.

- Provisions
- Cabin stores
- Bonded stores
- Fresh water
- Bi-weekly discounts

Marine chemicals

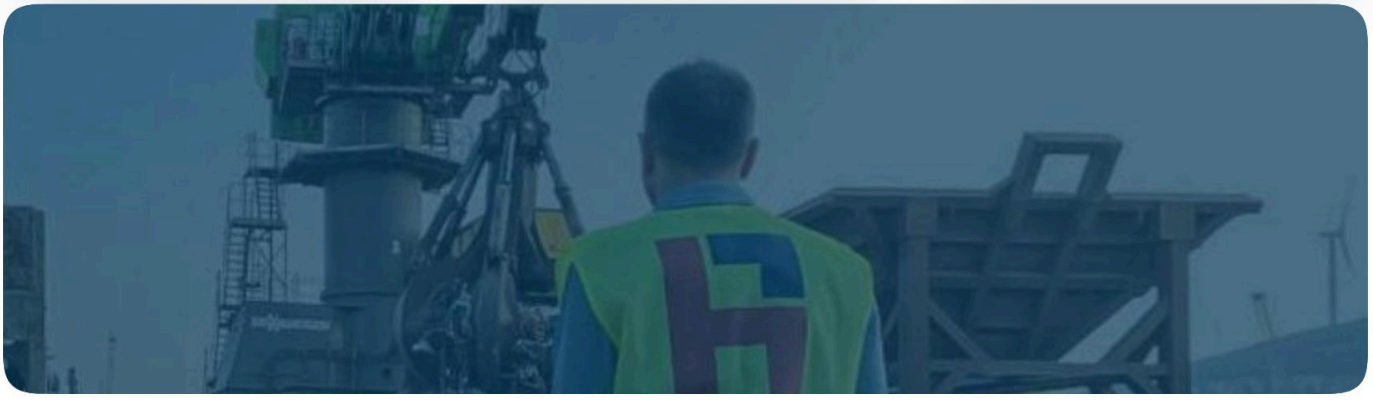
Products for cargo hold and tank preparation and for maintenance on deck and in the engine room.

- Hold cleaning products
- Tank cleaning products
- Paints
- Oils
- Technical water supplies

Marine products

Safety, mooring and workshop items, and equipment for the ship's office.

- Fire safety equipment
- Mooring ropes
- Welding & surface application
- Cleaning equipment
- Office & IT products



How an order runs

01
Request
The order is sent with the vessel's name, port and ETA.

02
Quotation
Prices and availability are collected from regular suppliers and sent for approval.

03
Confirmation
The approved order is booked and the delivery is timed against the berthing schedule.

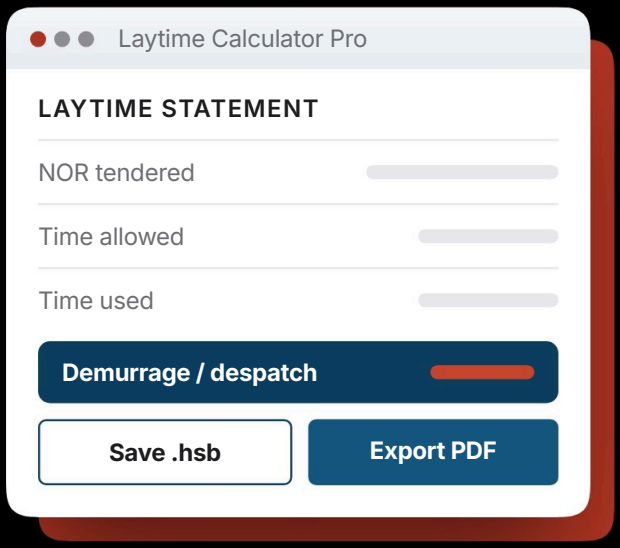
04
On board
Goods are delivered to the vessel and the cost enters the disbursement account.

Supplier Zone
Regular suppliers manage stock, quotations and order confirmations in the portal — see page 19.

Laytime calculator

Laytime Calculator Pro NEW

A free online laytime and demurrage calculator for the dry bulk sector.



What it does

Laytime Calculator Pro calculates the time used in bulk carrier operations, and with it demurrage and despatch, from the charter party terms and the statement of facts. It handles weather working days, time-counting exceptions and sea-line exclusions.

Charter parties supported

Gencon, Cementvoy, Norgrain and Amwelsh, for voyage execution and for post-fixture claims analysis.

Who it is for

Shipowners, charterers and operators who want a calculation that both sides can follow line by line.

How a laytime calculation runs

Open: heisenbergshipping.com/online-laytime-calculator-tool

01
Voyage and cargo
Vessel, voyage, owners and charterers; port, cargo and quantity; times of arrival, NOR tendered and accepted, start and end of cargo operations.

02
Laytime terms
Time allowed in days, hours or as a rate (MTPD); demurrage rate, with despatch suggested at half; SHINC, SHEX, SSHEX or FHEX.

03
SOF time log
Events are logged as rows that follow one another without gaps. Each row counts in full, in part or not at all.

04
Result and export
Time used is set against time allowed. The statement is exported as a print-ready PDF or saved as an .hsb file.

Laytime Calculator Pro V1S.02
Single port, irreversible basis, full SOF logging, .hsb state saving.

Laytime Calculator Pro V1M.01
Multi-port, reversible laytime, several SOFs.

86 laytime calculations closed in 2023

Laytime Calculator Pro in detail

Inputs, counting rules and outputs of the laytime calculator.

For voyage execution and post-fixture claims on dry bulk fixtures: Gencon, Cementvoy, Norgrain and Amwelsh.

Inputs

Voyage and cargo	Vessel, voyage number, owners, charterers; port, cargo type and quantity in metric tons.
Timestamps	Vessel arrived, NOR tendered, NOR accepted, commencement and completion of cargo operations.
Allowance	Laytime in days, in hours, or as a rate in MTPD.
Rates	Demurrage rate; despatch auto-suggested at 50% and editable.
Exclusion rule	SHINC, SHEX, SSHEX or FHEX, with the start and end of the excluded period set per fixture — for example Friday 17:00 to Monday 08:00.
Demurrage switch	"Once on demurrage, always on demurrage": when active, weekends and holidays count after the allowance has expired.

Counting categories for SOF entries

Count	100% to laytime
Not to count	Excluded during laytime
Not to count even on demurrage	Excluded on demurrage as well
Partially count	User-entered % during laytime
Partially count even on demurrage	User-entered % on demurrage as well

Outputs

Laytime statement	Time used against time allowed, with a chronological breakdown of every SOF entry.
PDF export	A print-ready statement for the voyage file or the counterparty.
State file (.hsb)	The whole calculation saved for later editing or emailed to a colleague.

Laytime Calculator Pro V1S.02

Single port, irreversible basis, full SOF logging.

Laytime Calculator Pro V1M.01

Multi-port, reversible laytime, several SOFs in one calculation.

Results depend on the data entered and the terms selected; the charter party wording decides. More: /online-laytime-calculator-tool

Easy-D/A

Disbursement accounts for port calls in Turkey, from the PDA to account closure.

Automated disbursement accounts for port calls in Turkey since 2013, from the first estimate to the final settlement.

1 **Pre-arrival**
The proforma disbursement account (PDA) is prepared from the vessel's particulars and the port tariff, and agreed with the principal.

2 **Port call**
Actual costs are followed against the PDA as the call proceeds, including husbandry and supply items ordered on the way.

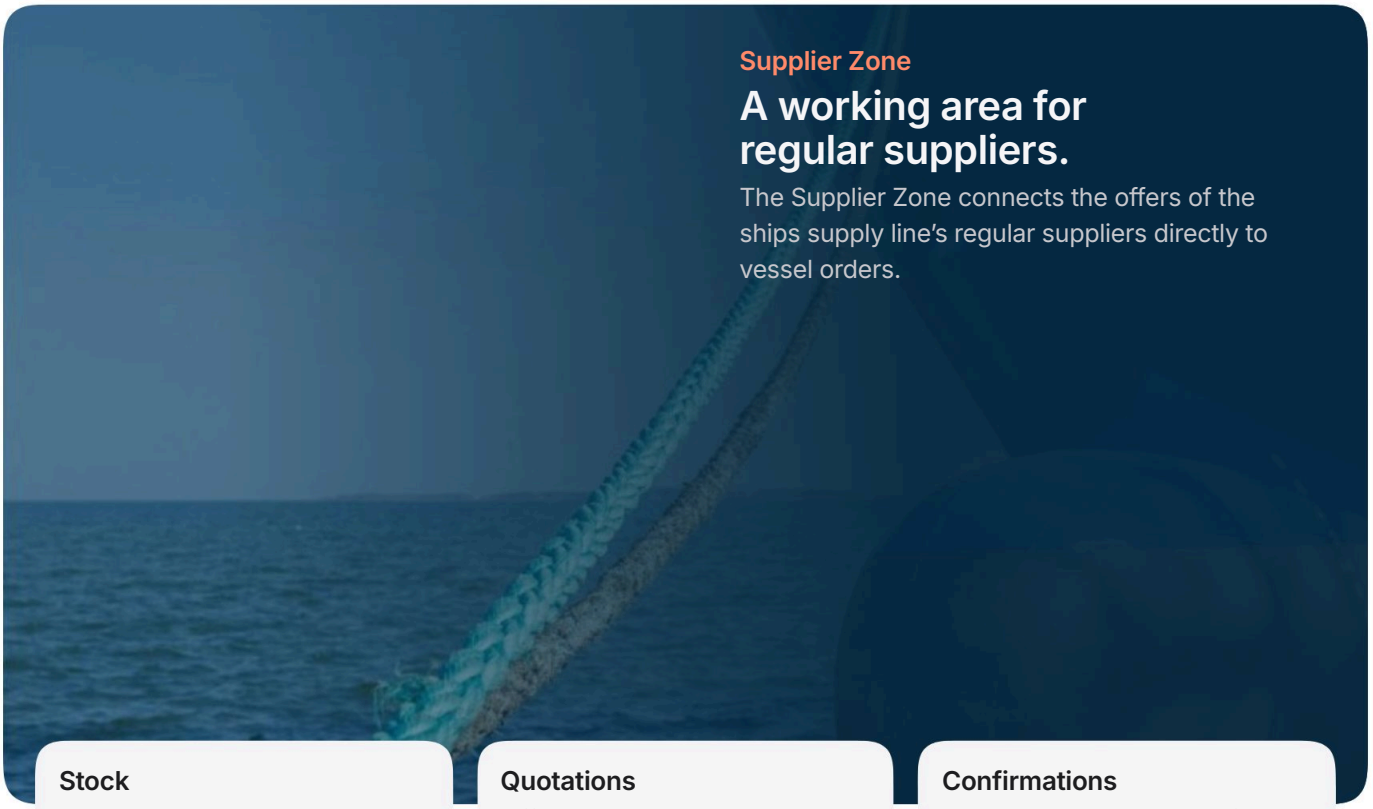
3 **Departure**
The final disbursement account (FDA) is issued with the supporting documents for each item.

4 **Closure**
Balances are settled and the account is closed, with the full record kept for reference.

2013
in use since
Automated D/A for port calls in Turkey.

DA-Desk®
integration available
Or another third-party D/A provider.

Members-only
Easy-D/A log-in
Principals follow their own accounts.



Supplier Zone

A working area for regular suppliers.

The Supplier Zone connects the offers of the ships supply line's regular suppliers directly to vessel orders.

Stock
Suppliers keep the availability of their products up to date.

Quotations
Offers are submitted against the orders received from vessels.

Confirmations
Approved orders are confirmed for delivery on board.

Easy-D/A Log-In and Suppliers Zone Log-In are both reached from heisenbergshipping.com. More: heisenbergshipping.com/our-products

Office network

Ship agency offices in Turkey: Istanbul head office and regional centres on four coasts.

Own office and personnel in every region, on Istanbul time (GMT+3), reachable 7/24.

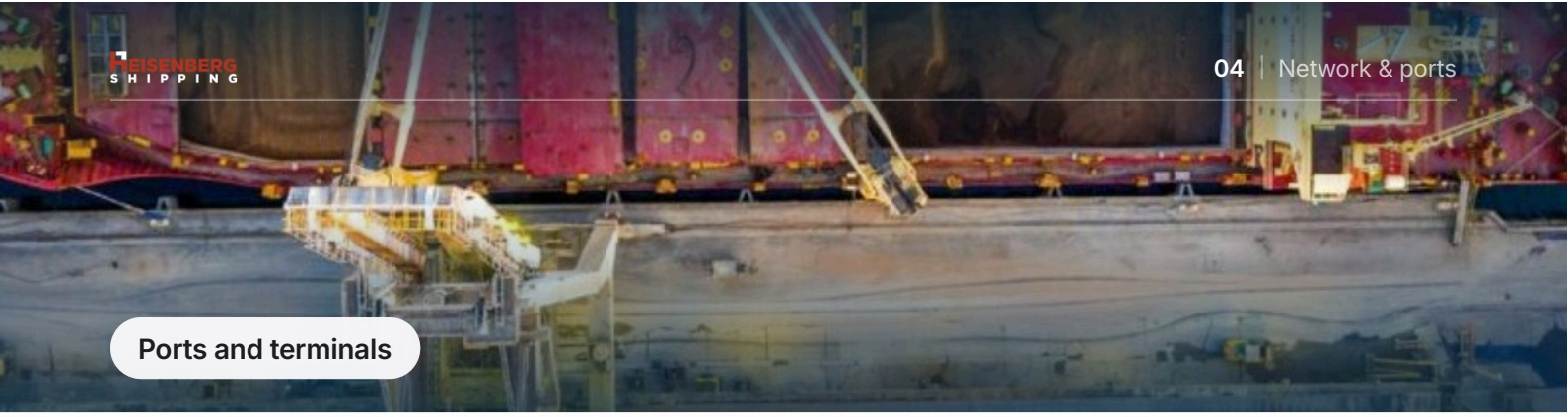


Office	Ports and area covered	E-mail
Istanbul · HQ	Ambarlı, Kumport, Martaş, Zeyport, Tekirdağ and Tuzla; Turkish Straits transits	agency@heisenbergshipping.com
İzmit	Gulf of İzmit from Darıca and Dilovası to Derince and Yarımca; Gemlik	izmit.trizt@heisenbergship.com
Çanakkale	Kepez port, Akçansa terminal and Çelebi Bandırma; the Dardanelles	canakkale.trckz@heisenbergship.com
Aliağa	Nemrut Bay: steel, fertiliser, container and petrochemical terminals	aliaga.trali@heisenbergship.com
İzmir	Alsancak port and Dikili	agency@heisenbergshipping.com
Antalya	Port Akdeniz and the Antalya Free Zone terminal	agency@heisenbergshipping.com
Mersin	MIP, the MESBAŞ free zone and Ceyport Taşucu	mersin.trmer@heisenbergship.com
İskenderun	İskenderun Bay and Adana: steel, fertiliser and cement terminals	iskenderun.trisk@heisenbergship.com
Zonguldak	Western Black Sea: Karasu, Zonguldak, Bartın, İnebolu, Sinop	agency@heisenbergshipping.com
Trabzon	Eastern Black Sea: Samsun, Ünye, Giresun, Trabzon, Rize, Hopa	agency@heisenbergshipping.com

Office and port pages: heisenbergshipping.com/contact/ship-agency-locations

PDAS · OPERATIONS · URGENT ACTIONS
agency@heisenbergshipping.com

SHIPS SUPPLY
supply@heisenbergship.com



Ports and terminals

Ports and terminals covered in Turkey, office by office.

Full port agency, protecting agency, crew change and ships supply at every terminal listed.

İskenderun own office — TRISK

LimakPort · Gübretaş · Yazıcı · Assan · Ekinciler · Tosyalı · Atakaş · İsdemir · MMK

Adana via the İskenderun office

Sanko (Yumurtalık) · Toros Gübre · Sönmez Çimento

Aliağa Nemrut Bay · own office — TRALI

Habaş · Ege Çelik · Batıliman (Batıçim) · TCE Ege (Ege Gübre) · Nemport · SOCAR Terminal · Petkim · İzmir Demir Çelik

İzmir, Dikili & Çanakkale

Alsancak, İzmir · TRIZM · Dikili · TRDIK · Kepez & Akçansa · TRCKZ · Çelebi Bandırma · TRBDM

Mersin — TRMER · TRTAS

36°30′31.9″N 34°19′53.6″E

Mersin International Port, the MESBAŞ free zone terminal and Ceyport Taşucu, served through the company's own Mersin office.

Antalya — TRAYT

Mediterranean · GMT+3

The Antalya Free Zone terminal (Asbaş) and Port Akdeniz, served through the company's own Antalya office.

Çanakkale & Bandırma — TRCKZ · TRBDM

40°06′30.1″N 26°22′40.1″E

Kepez port, the Akçansa terminal and Çelebi Bandırma, served through the Çanakkale office.

Office	Marmara & Black Sea ports and terminals
Istanbul (HQ)	Ambarlı, Bandırma, Kumport, Martaş, Tekirdağ, Zeyport, Tuzla
İzmit	İzmit, Derince, Hereke, Gemport, Dilovası, Gemlik, Gebze, Darıca, Diliskelesi, Yarımca
Zonguldak	Sinop, Gerze, İnebolu, Bartın, Zonguldak, Karasu
Trabzon	Hopa, Rize, Trabzon, Giresun, Samsun, Ünye

Confirmed with the terminal before each call — Stated with the PDA

Berth and draught restrictions · Largest vessel accepted · Shore cranes and grabs · Pilotage and tugboats · Fresh water · Working hours

Port pages: İskenderun · Mersin · Antalya · Aliağa · İzmir · Çanakkale

Standards & governance

How the agency is run, and how to appoint it.

FONASBA quality standards
Service quality, transparency and communication follow the standards of FONASBA, the federation of national associations of ship brokers and agents.

VDA terms
The agency follows the terms and regulations issued by VDA, the Turkish association of shipowners and ship agents.

Code of Business Conduct
Fair trade terms and full transparency towards principals, suppliers and authorities.

Sustainability Program
Agency and ships supply operations run under the company's sustainability rules.

Speak Up and privacy
Compliance concerns can be reported through the website. Personal data is handled under the published Privacy Policy.

Ship Agency Agreement
The Heisenberg Shipping Ship Agency Agreement, which governs an appointment, can be downloaded from the website.

Working with us

1. **Enquiry** — Vessel particulars and itinerary sent to the desk.
2. **PDA** — Proforma account returned with port information.
3. **Appointment** — The nomination is confirmed under the agency agreement.
4. **Port call** — Pre-arrival, operations and regular reporting.
5. **FDA** — Final account and closure in Easy-D/A.

Frequently asked questions

Which Turkish ports does Heisenberg Shipping cover?
Ten offices cover the Mediterranean (İskenderun, Adana, Mersin, Antalya), the Aegean (Aliağa, İzmir, Dikili), the Marmara region with both straits, and the Black Sea from Karasu to Hopa. See page 21.

Does the agency handle tankers as well as dry bulk vessels?
The main focus is on dry bulk vessels, from coasters to Capesize. Transit agency through the Turkish Straits is also provided for tankers and supporting ships up to 300 m LOA, and for towage operations.

HELPFUL FOR A QUICK PDA

agency@heisenbergshipping.com

- Vessel name & IMO number
- DWT, LOA, beam and draft
- Cargo and quantity
- Port, terminal and operation
- ETA
- Services required

Legal notice

Legal notice & disclaimer

Applies to the whole catalogue and to any copy or extract of it, in print or electronic form.

General information
For general information only: not an offer, quotation or representation, and not part of any contract. Services are provided solely under a written appointment and the applicable agency terms.

Contracting party
The contracting party for each call is named in the written appointment for that call.

Agency capacity
Unless agreed otherwise in writing, services are performed as agent only, for and on behalf of the principal.

Scope of services
The matrix on page 7 reflects general agency practice; each appointment's scope is the one confirmed in writing.

Figures and data
Figures refer to the year stated and do not guarantee future results. Traffic figures and regulatory dates are as published by the relevant authorities and sources at the time of issue. Port and terminal information is indicative and confirmed with each PDA.

Costs and dues
References to costs, dues or savings are indicative; charges are those in the PDA and FDA.

Regulatory summaries
Given for orientation only. Current legislation, TSVTS requirements and authority notices prevail.

No professional advice
Nothing here is legal, financial, insurance, technical or navigational advice.

Laytime calculations
Laytime Calculator Pro results depend on the data and terms entered and do not replace review of the charter party.

Maps and photographs
Maps and diagrams are schematic and not for navigation. Photographs are illustrative and show no specific call or principal.

Third-party names
Names of ports, terminals, shipyards, authorities, products and other third parties are used for identification only and belong to their owners. Their mention implies no endorsement, partnership or affiliation.

No warranty
No warranty, express or implied, is given as to accuracy, completeness or fitness for any purpose.

Limitation of liability
To the fullest extent permitted by law, no liability is accepted for any direct, indirect or consequential loss arising from use of or reliance on this catalogue. Liability for services is governed solely by the appointment and agency terms.

Circumstances beyond control
Services depend on authorities, terminals, pilots, tugs, weather and traffic; delays or restrictions caused by them are outside the agency's responsibility.

Sanctions and compliance
Services are subject to applicable sanctions, export control and anti-corruption laws, and may be declined or suspended where they would breach them.

Privacy
Personal data is processed under the Privacy Policy at heisenbergshipping.com.

Compliance concerns
Concerns about conduct can be raised through the Speak Up channel on the website.

External links
Linked websites may change and are not part of this catalogue.

Updates
Reflects the position at the date of issue; may be revised or withdrawn without notice. The latest edition prevails.

Language
Issued in English; any translation is for convenience only.

Governing terms
Disputes about services are governed by the law and forum set out in the appointment or agency agreement.

Severability
If any part of this notice is unenforceable, the rest remains in effect.

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Agency desk · Istanbul · GMT+3

Planning a port call or a strait transit?

Send the vessel's particulars, cargo and itinerary for a proforma disbursement account, or write with operational questions, urgent actions and requests for port information. The operations team is available 7/24.

Heisenberg Shipping provides port agency, protecting agency, husbandry and crew change, Turkish Straits transit agency, shipyard agency, ships supply and digital tools for dry bulk vessels and tankers in Turkey, from its own offices on the Mediterranean, Aegean, Marmara and Black Sea coasts.

E-MAIL	WHATSAPP
agency@heisenbergshipping.com	+90 537 398 06 05
WEB	X
heisenbergshipping.com	@HeisenbergShip

FIND MORE ONLINE · HEISENBERGSHIPPING.COM

Ship agency in Turkey	/ship-agency-in-turkey	Protective agency in Turkey	/protective-agency-in-turkey
Turkish Straits transit agency	/turkish-straits-transit-agency	Shipyard agency in Turkey	/shipyard-agency-in-turkey
Husbandry services	/husbandry-services	Ship crew agency	/ship-crew-agency
Online laytime calculator	/online-laytime-calculator-tool	Ship agency locations	/contact/ship-agency-locations

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